

THE PROTOCOLS OF  
THE ANNUAL GENERAL MEETING OF SHAREHOLDERS  
PT BANK TABUNGAN PENSIUNAN NASIONAL SYARIAH TBK  
Jakarta, Thursday, 16 April 2020

NO	ACTIVITY	SPECIAL REMARKS	
01	Arrival of guests in Menara BTPN (Main Lobby).		
02	All guests are required to perform thermal check procedures.	<i>The maximum body temperature allowed is 37.5 degree Celsius</i>	
03	The Official asks for confirmation of all guests (confirmation as Participant or Non-Participant of AGMS)		
04	The AGMS participants are required to fill in the Forms provided by the Company (Declaration of Health – Free COVID-19)		
05	The AGMS participants are required to take health sterilization procedures (Sanitize hands with hand sanitizer and wear mask and hand gloves)		
06	The AGMS participants are escorted by the Meeting Official to the elevator to go to the Meeting Room (Queueing distance according to the physical distancing procedure)		
07	The AGMS participants are going to the Meeting Room through the elevator (Physical distancing procedure applies with a maximum of 3 persons in 1 elevator)		
08	The AGMS participants are required to take the free covid-19 health sterilization procedures (Queueing distance according to the physical distancing procedure)		
09	The AGMS participants are escorted by the Meeting Officials to the Desk of Shares Registrar/BAE (Queueing distance according to the physical distancing procedure)		
10	The AGMS participants are offered to grant authority to the Independent Party (Queueing distance according to the physical distancing procedure)		<i>The AGMS Participants who have granted authority to the Independent Party shall leave the registration room (lunch box and souvenirs are provided)</i>
11	The AGMS participants intending to attend the Meeting in person are welcome to go to the Meeting Room (Aueueing distance according to the physical distancing procedure)		
12	Seating arrangement in the Meeting room maintains 2-meter distance between one chair and the others (According to the physical distancing procedure)		
13	Upon the completion of the Meeting the AGMS Participants are escorted to exit the room towards another room for distribution of lunch box and souvenirs (Queueing distance according to the physical distancing procedure)		
14	The AGMS Participants are directed to the elevator to the Lobby (Queueing distance according to the physical distancing procedure)		
15	The AGMS Participants are going to the Lobby using the Elevator (Physical distancing procedure applies with a maximum of 3 persons in 1 elevator)		
16	The AGMS Participants reaching the Lobby are further directed by the Officials (to exit Menara BTPN Building)		
Protocols are Completed			